



## Chief of Naval Operations

The Secretary of the Navy takes pleasure in presenting the  
MERITORIOUS UNIT COMMENDATION to

NAVAL MEDICAL CENTER, PORTSMOUTH

for service as set forth in the following

### CITATION:

For meritorious service from 30 September 2001 to 31 March 2004. The personnel of Naval Medical Center (NAVMEDCEN), Portsmouth, Virginia distinguished themselves in the planning, development, and execution of health care services and support to local military personnel and their beneficiaries. In April 2003, an After-Hours Clinic was implemented at Branch Medical Clinic, Naval Amphibious Base, Little Creek, Norfolk, Virginia further enhancing access to care. Demonstrating impressive innovation, creativity, and diligence, NAVMEDCEN Portsmouth optimized limited resources with its Postpartum Room Service Program. This first of its kind program allows new mothers to order special meals when they are hungry and receive their selection in 40 minutes or less. The Bureau of Medicine and Surgery Perinatal Advisory Board is using this program as a model for other Medical Treatment Facilities to adopt. The program was also submitted to TRICARE Management Activity as a Best Business Practice. The Emergency Planning and Response Team was recognized by the Joint Commission on Accreditation of Healthcare Organizations and Bureau of Medicine and Surgery Inspector General surveyors as having a model Emergency Management Program. More than 800 dedicated medical center staff members were deployed in support of Operations IRAQI FREEDOM and ENDURING FREEDOM in less than a year, serving proudly beside operational forces. By their determination, perseverance, and steadfast devotion to duty, the officers, enlisted personnel, and civilian employees of Naval Medical Center, Portsmouth, Virginia reflected credit upon themselves and upheld the highest traditions of the United States Naval Service.

For the Secretary,

V. E. CLARK  
Admiral, United States Navy  
Chief of Naval Operations